

artifax

Smart Induction Cooktop

User MANUAL



MODEL NO.: ART-IC-102

Important!

Please read this manual carefully before operating your Product and retain this manual for future reference. Follow all instructions and explanations while handling and installing your Product. Keep the operation instructions handy for later use. If the Product is sold or passed on, then ensure that the new owner always receives this manual. A little preventive care on your part can help prolong the life and usage of the Product.

Read our user manual and warranty card carefully before using/operating the Product and retain it for future reference.

WELCOME TO THE ARTIFAX FAMILY

Thank you for starting this journey with us. As a Brand, it is not just about technology, but about the meaning that technology adds to your life. Our Products are designed around you so that you may be able to live a fuller and more empowered life.

We hope you have a truly rewarding experience. Your inputs and feedback are valuable to us.

Cheers!

Team

Note

The Induction Stove, here-in-after will be referred to as the "Product" in this User Manual & Warranty Card refers to the Induction Stove.

SAFETY INSTRUCTIONS

Important Safety Instructions

- Before using the Product check for any damage. If there is any damage, do not use the Product & immediately contact the retailer/ shopkeeper.
- Do not operate the Product with a damaged cord/ plug or is dropped and damaged in any manner. Call the Toll-free number if the Product requires attention within the Warranty period.
- Do not let the cord hang over the edge of the table or touch hot surfaces.
- Do not place Products on or near a hot gas / electric burner / microwave/ heated oven.
- This Product is not intended to be used by people including children with reduced physical sensory or mental capabilities or a lack of experience and knowledge unless they have been given supervision or instructions concerning the use of the Product by a person responsible for their safety.
- To protect against electric shock, always unplug from the outlet when not in use and before cleaning. To disconnect, remove the plug from the outlet. Do not yank on the cord as it may damage the cord and eventually cause an electric shock.
- To avoid burns / cuts / risk of personal injury, use extreme caution while handling the Product.
- Do not use for other than intended use. This Product is intended for household use only, not for Commercial or Industrial use. Use for anything other than intended will void the warranty.
- To avoid an electrical overload, do not operate another high-wattage Product on the same power socket.
- Avoid contact with pets, plants and insects when the Product is in operation.
- People with Heart pacemaker should consult a doctor. Only use the product after confirming that it does not affect the pacemaker.

SAFETY INSTRUCTIONS

Warning

- Do not keep the unit on an unstable surface when it is in use.
- Do not move the unit when a pot/pan is on it.
- Avoid contact with pets, plants and insects when the Product is in operation.
- Ensure that the Induction Pan is kept away from children's reach.
- Ensure the proper fitment of the body on the base before operating.
- Do not install the Product where it is exposed to direct Sunlight and in a place where flammable substances like Gasoline, Propane, Paint Thinner, etc. are stored.
- Do not install the Product in an area prone to combustible gas leaks, grease, or metal dust.
- Total weight (including vessel & food contents), should not exceed 7kg.

Caution

For your safety, the information in this manual must be followed to minimize the risk of fire, explosion, electric shock, or to prevent damage to property, personal injury, or loss of life.

KNOW YOUR PRODUCT

Product Description:



- 01. Glass
- 02. Cooking Area
- 03. Air Vents
- 04. Control Panel
- 05. Digital Display
- 06. Pre-Cook Menu

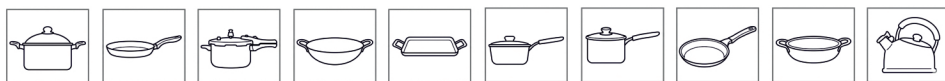
Note

The picture is for reference only. Please refer to the actual product as the standard. Attachments and accessories may vary depending on the model you have purchased.

USAGE INSTRUCTION

Before First Use

- Remove the packing materials from the Induction Stove.
- Place the Product on a dry, stable and levelled surface.
- Make sure there is at least 10 cm of free space around the Product to prevent overheating.
- Always place Cookware in the cooking zone as marked on Product during cooking.



Note

Steel and Cast Iron, enameled iron, Stainless Steel, and Flat bottom pans/pots with diameters from 12 cm to 20 cm can be used.

Operating your Induction Stove

- Place suitable utensils in the centre of the top plate.
- Insert the plug in 230V socket, after switching ON, Power button LED flashes i.e. Induction stove is ready standby condition and display will show input voltage.
- Press the ON button & then Press the Function button to select different cooking functions / Press the ON button and then direct select different cooking functions, settings and adjustments.
- To stop cooking press the “Power” button and don’t plug it out to shut off the power socket till the fan stop working.

Warning

If the surface is cracked, switch off the Product to avoid the possibility of electric shock, for hot surface of glass ceramic or similar material which is protect live parts.

USAGE INSTRUCTION

Before First Use

- Functions (1800W): Curry, dosa/roti, milk, deep fry, idli, manual.
- Press the cooking function button, the relative pilot lamp lights up, and the unit enters this menu of cooking functions.
- Up adjust button: "Up/ Increase" After the manual cooking function is selected, press "+" to increase power or temperature to a higher level. During the timer setting, press "+" to increase the cooking time.
- Down adjust button: "Down / Reduce" After the manual cooking function is selected, pressing "-" can decrease Power or Temperature to a lower level. During the timer setting, press "-" to decrease cooking time.
- Timer function: The timer function is used to set the OFF & ON timer for the cooking menus.
- Play/pause function: To pause cooking in between pause function is given and to resume the cooking use play button.
- Note: Some features may vary model by model.

USAGE INSTRUCTION

Getting to Know Your Cooking Modes

Refer to the below tables for more details on different cooking modes.

Function	Default Power/Temperature	Default Cooking	Time
Curry	Default Power -1200	02:00 Hr	Timer-1 Min-4 Hr
Deep Fry	Default Temperature-220C	02:00 Hr	Timer-1 Min-4 Hr
Dosa/Roti	Default Power -1000	02:00 Hr	Timer-1 Min-4 Hr
Idli	Default Power -1600	01:30 Hr	Timer-1 Min-4 Hr
Milk	Default Temperature-90c	00:20 Hr	Timer-1 Min-4 Hr
Manual	Default power -1400	02:00 Hr	Timer-1 Min-4 Hr

USAGE INSTRUCTION

Usable and Non-usable Cooking Utensils

Usable Pans

Steel or cast-Iron Enameled Iron, Stainless Steel, Flat bottom
Pans / Pots with diameters 12cm to 20 cm.



Enameled



Iron Enameled



Cast Iron



Iron



Deep-Fry



Stainless
Steel



Iron Plate

Non-Usable Pans

Heat Resistant glass, Ceramic Container, Copper, Aluminium
pans / pots. Rounded bottom pans/pots with a bottom
measuring less than 12cm.



Rounded
Bottom



Aluminium



Bottom
Measuring
less than 12 cm



Pot with
Feet



Ceramic



Heat
Resistant
Glass

MAINTENANCE

Caring for Your Induction Stove

- Remove the Plug from the power outlet and let the Product completely cool down before cleaning.
- Clean your Induction Stove periodically to help maintain its new appearance over the years. Use only a soft & lint-free cloth to avoid scratching the finish. Do not use water when cleaning. This could possibly cause an electric shock
- Abrasive cleaning agent is not required and should be avoided to prevent damage to the polished surface.

Troubleshooting

S/N	Problem	Cause	Solution
01	The On/Off button does not respond.	Connection problem.	Check if the Induction Stove is connected to the mains and if the plugs are inserted firmly into the wall socket.
02	The Product beeps continuously and then stops working.	May have put unsuitable Cookware on the cooking plate or the wrong material Cookware.	Check if the Induction Stove is connected to the mains and if the plugs are inserted firmly into the wall socket.
03	The Cookware does not heat up to the required temperature.	The bottom of the Cookware may not be flat.	Always use Cookware with a flat bottom. If the problem still exists, then take it to Authorized Service Centre.
04	The Product stops working suddenly.	The temperature of the Cookware is too high.	Always Cookware should be cooled before using it on the Product.
05	The Product does not Switch from one preset mode to another.	Malfunction of the Product.	Need to Switch Off the Product and restart it again.
06	The cooking temperature of the preset modes is too high or too low.	Maybe the wrong entry of the program is in preset mode	You may Switch to the manual mode for better control of temperature, you may also adjust the cooking temperature in these Modes: Curry / Deep Fry

MAINTENANCE

Troubleshooting Error code

S/N	Cause	Solution
E0	No Pot/Pan on the plate Non-usable pans on the plate.	Put suitable cooking utensils on the plate.
E1	Abnormal Supply voltage the voltage is too low.	Check the power supply, Power ON after the power supply is back to normal.
E2	Abnormal Supply voltage The voltage is too high.	Check the power supply, Power ON after the power supply is back to normal.
E3	Glass Temperature sensor open.	Do not use the Product & call Service Centre.
E4	Glass Temperature sensor Short.	Do not use the Product & call Service Centre.
E5	Temperature sensor under IGBT Open.	Do not use the Product & call Service Centre.
E6	Temperature sensor under IGBT Short.	Do not use the Product & call Service Centre.
E7	Fan Failure Air intake / Exhaust vent blocked.	Do not use the Product & call Service Centre. Clean the vent after the unit cools down then can restart it.
E8	Hardware or Internal Connection issue	Do not use the Product & call Service Centre.
E9	Plate surface temperature too high Empty Pot/Pan heating leads to too high temperature.	Please wait for some minutes until the unit cools down. Please check Pot/Pan.

PRODUCT DETAILS

Technical Specifications and Features

Specification	Value
Model	ART-IC-102
Technical Specifications	
Rated voltage / frequency (VAC/HZ)	230 / 50
Rated power (Watts)	1800
Current (Amps)	7.8
Features	
Indian cooking Menu's	6.
Auto Pan Detection	√
Auto-Shut off	√
Fixed and variable cooking option	√
Fast Heating	√
Manual Timer	√
Manual Pre-set	√
Power Range	200W-1800W
Temperature Range	60°C-240°C
Control Type	Push Buttons

Note

Given technical details are for information only, do not try to service your Induction Stove by yourself, until & unless you are instructed or trained doing so.

WARRANTY DETAILS

Before First Use

Congratulations! You have made an excellent choice with the purchase of this quality Product. Our commitment to quality also includes our service. Should you, contrary to expectations, experience defects due to manufacturing faults during private use within the warranty period from the date of purchase, we shall be liable for warranty in accordance with statutory warranty regulations.

This warranty is issued by Vilican Technologies Pvt. Ltd (here-in-after referred to as "Company") and is valid only when the warranty card and invoice duly filled, signed sealed/stamped by the authorised dealer are presented to service center with the complaint.

After sales support helpline: +91-8459059329

For feedback/complaints, please write to: care@artifax.in

Warranty Terms & Conditions

The Product is guaranteed to be free from defects in workmanship and parts for warranty period 1 Year comprehensive from the date of purchase. Warranty covering details as below:

1 Year comprehensive warranty includes defects that occur within this warranty period, under normal usage and care will be repaired or replaced (with new or refurbished/ repaired Product) or refunded at our sole discretion, with no charge for parts or labor.

All labor charges, spare parts other than included in specified extended warranty period to be borne by customer.

The benefits conferred by this warranty are in addition to all rights to and remedies in respect of the Product that the consumer has under the Trade Practices Act and similar state and territory laws.

WARRANTY DETAILS

Proof of Purchase

This warranty is valid of the original purchase only and is not transferable. Please keep your purchase docket or receipt as proof of purchase and as proof of the date on which the purchase was made. The purchase docket or receipt must be presented with the warranty when making a claim under this warranty.

Service During the Warranty Period

Please ensure the Product is properly packaged so as to ensure that no damage occurs to the Product during transit. Also make sure that you have included an explanation of the problem. The company or its authorized service centre/ service dealer, reserves the right to retain any part/s or component/s replaced at its discretion in the event of a defect noticed in the equipment during the warranty period. Calls registered with the centralized helpline/Authorized Service Centre, wherein only cleaning of the Product/parts in the Product due to dust gathering on portions of the Product, general explanations/returning, particular software not being read / installed, are not to be construed as defects.

For Products installed beyond the municipal limits of the jurisdiction of the authorized service Centre/ Company's service Centre/authorized dealer's service Centre, all expenses incurred in the collection of the Product or part/s thereof from the Company's service Centre/authorized service Centre/authorized dealer's service Centre, as well as expenses incurred in connection with deputing of service personnel/ technicians towards to and from travel, conveyance and other incidentals etc. will be borne by the customer.

In the event of repairs/replacement of any part/s of the Product, this warranty will thereafter continue and remain in force only for the unexpired period of the warranty. Moreover, the time taken for repair/replacement and in transit whether under the warranty or otherwise shall not be excluded from the warranty period.

This warranty does not cover any external accessories provided with the main Product. The Company's obligation under this warranty shall be limited to repair or providing replacement of part/s only. The Company reserves the right to replace the defective part with an equivalent or refurbished part. The maximum claim/s if entertained by the Company will be subject to the maximum retail price of the Product purchased or the purchase price whichever is lower.

In the event of any unforeseen circumstance, and spares not being available, the Company's prevailing depreciation rules will be binding on the purchaser to accept as a commercial solution instead of repairs.

The warranty is issued in Mumbai, and Courts at Mumbai shall have exclusive jurisdiction over matters covered or flowing from this warranty.

WARRANTY DETAILS

Extent of Warranty

This warranty is limited to defects in workmanship or parts. All defective Product or parts will be repaired or replaced. This warranty does not extend to accessories. This warranty does not cover manuals and packaging, antennas, battery, line cords, & other cables or other matters not referred to the above.

Warranty Not Applicable if

The Product is not used according to instructions given in the instruction manual.

Defects caused by improper or reckless use as determined by the Company personnel.

Modification or alteration of any nature is made in the electrical circuitry/ or physical construction of the set.

Damage caused due to tampering of Product while installation/repair work carried out by unauthorized persons/ agency.

Site (premises where the Product is kept) conditions that do not confirm to the recommended operating conditions of the Product.

The original serial number is removed, obliterated or altered from the Product or warranty card found tampered.

Defects due to a cause beyond control like lightning, abnormal voltage, Acts of God, Ingress of water, Fire, improper ventilation, dropping or excessive shock, printing/paint related issues, any external cause/accident or while in transit to the service centre or purchaser's residence which is beyond Company's control.

Defects caused by household pets, rats, cockroaches or any other animals or insects.

The warranty does not cover any consequential or resulting liability, damage or loss to property or life arising directly or indirectly as a result of Product failure, breakdown, or accident or usage of the Product not in accordance with the operating manual.

The warranty does not include preventive checks, routine maintenance, cleaning, de-scaling and overhaul.

If the warranty card is not duly filled and does not bear the stamp, date and signature.

WARRANTY DETAILS

Under no circumstance the Company is liable for loss directly or indirectly for any of the following:

Third party claims against customer for losses or damages, loss or damages to records, information or data.

Economic consequential damages including lost profits.

Warranty does not cover user manuals.

Warranty does not cover normal wear and tear (including, without limitation, wear and tear of batteries or displays).

Warranty does not cover defects or alleged defects caused by commercial, business, Industrial, Educational or rental application of the Product. This Product is meant for individual household purpose only. Commercial use of the Product is to be avoided.

Parts Not Covered Under Warranty

Cables, Accessories, Plastic parts.

E-WASTE MANAGEMENT

Environmental Instruction

(Correct disposal of this Product as per E-Waste Management and Handling Rules)

This marking on the Product, accessories or literature indicates that the Product and its electronics accessories (e.g. charger, battery, cables, etc.) should not be disposed off with other household waste at the end of their working life. Electronic equipments contain many hazardous metallic contaminants such as lead, cadmium, beryllium and brominated flame-retardants. Improper handling and/or improper recycling of the Electronic Waste results in these hazardous metals/substances getting released into our eco and biological system, thereby leading to various health hazards. So, to prevent possible harm to the environment or the human health from uncontrolled waste disposal, please separate these items from other type of waste and recycle them responsibly to promote the sustainable reuse of material resources.

Do's

Always drop your used electronic Products, batteries and accessories after end of their life in nearest authorized collection point/center or hand over to authorized recycler for disposal.

Drop the discarded Electronic Equipments only in the bins meant for the Electronic Waste.

Don'ts

The Product and its accessories are not meant for mixing into household waste stream or regular garbage bins.

Do not dispose damaged or leaking Lithium ion (Li-ion) battery with normal household waste.

Information for improper disposal & handling

Any disposal through unauthorized agencies/person will attract action under Environmental (Protection) Act, 1986.

If batteries are not properly disposed off, it can cause harm to human health or the environment.

For more information on safe disposal and recycling, please call on toll free number **8459059329** or visit our website www.artifax.in

WARRANTY DETAILS

Environmental Instruction

PRODUCT NAME: Induction Cooktop

MODEL NUMBER: ART-IC-102

SERIAL NUMBER:_____

DATE OF PURCHASE:_____

CUSTOMER NAME :_____

ADDRESS:_____

CONTACT NUMBER:_____

EMAIL ID:_____

Store Name and Address





**Experts at Your Service
for your Product to perform at its best.**

**For Feedback/Complaints, please write to
You may also reach us on our Toll Free No.:**

Vilican Technologies Pvt. Ltd.
3rd Floor, Block A, Plot No. 56, Sector No. 13, Auric Industrial City,
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**For E-Waste related information,
please dial our Toll-Free no.**

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